

# Charter Contract Buyout Form

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Welcome to Charter! We look forward to servicing all of your communication and entertainment needs. Please follow the 3 easy steps below to receive your check.

**Step 1:** Install the Charter Triple Play (TV, Internet, and Phone)

**Step 2:** Complete the “Charter Contract Buyout Form” below

**Step 3:** Send an email with the following information to [mycheck@charter.com](mailto:mycheck@charter.com)

- Copy of the entire final bill from previous provider with early termination fees, account holder name and service address clearly marked
- Completed “Charter Contract Buyout Form”

Upon receipt of the forms and verification of eligibility, a check in the amount equal to the early termination fee charged by your previous provider on your bill (not to exceed \$500), will be mailed to your Charter service address.

©Charter Communications. Offer available to qualifying customers only who have no outstanding obligations to Charter. Forms must be received by Charter within 60 days of installation of the Charter Triple Play. Check amount will be determined by the early termination fee on the final bill from the previous provider, not to exceed \$500. If email is not available, forms may be mailed to: Charter Communications, 11 Commerce Rd, Newtown, CT 06470. **ATTN:** Strategic Accounts Team. The check must be redeemed within six months from the date of issuance or be rendered null and void. Entitlement to amounts tendered is strictly conditioned upon timely presentation. Failure to present the check for payment within such period shall result in forfeiture of the amounts tendered and reversion thereof to Charter Communications.

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## Charter Contract Buyout Form

Name on the account:

Service Address:

Email address

Phone number on the account:

Charter Account Number:

Previous Provider Name:

Amount of Early Termination Fee from Previous Provider:

[mycheck@charter.com](mailto:mycheck@charter.com)